

Dear Resident,

I am pleased to let you know that the outdoor spa is now open and available for use. We passed our final inspection today and it is officially open. Please be sure to read the rules posted out by the spa and ensure you are aware of the regulations surrounding the use of the spa. If you have any questions about the pools and their use please feel free to come and speak to the management team or the pool attendant at any time.

In other news- the boilers for the indoor pool which regulate the temperature for both the indoor pool and spa are having some trouble. Boiler number 2 and 3 are in need of some repairs. We currently have boiler number 1 controlling the temperature of the indoor pool and spa running doing most of the work to bring it back to normal temperature. A good understanding of how quickly this will heat up the bodies of water would be a candlestick heating up a bath tub. It is drawing heat from multiple components to bring the temperature up as quickly as possible, however it will take time. This is our best solution for the indoor pool and spa to stay as warm as possible until we can get the parts in and get this repair made.

I am working diligently on getting these parts ordered so we can resume normal use and with a hope and a prayer have all four bodies of water running effectively and flawlessly once and for all. We are doing our very best to work with what we were given.

I genuinely appreciate your patience while we work through these issues.

Thank you,

Stefany Durland
Community Manager