

Dear Resident,

Based on events from this week, I wanted to ensure residents had proper information as to how to report power outages to JPC&L. You can report power outages from your smartphone as well if your internet goes down. The link is [https://www.firstenergycorp.com/outages\\_help.html](https://www.firstenergycorp.com/outages_help.html)

Management is happy to take the information regarding outages however we are notified by the central alarm monitoring station immediately and then based on the locations, we know where we can report outages to. It helps for residents to also report outages directly to JPC&L so they understand how widespread the area is of outages.

Thank you,

Management